

BONDURANT CITIZEN SURVEY 2016

 THE UNIVERSITY OF IOWA
Institute of Public Affairs

SURVEY INFORMATION

- Responses – 237 of 780 = 30.4%
- Aug –Sept 2016
- Margin of Error +/- 5%

Opinion questions

Bondurant is a nice place to live

Agree 97.5%

Disagree 0.8%

No Opinion 1.7%

15 City Average 90.4%

I feel safe in my neighborhood

Agree 97.9%

Disagree 1.3%

No Opinion 0.8%

13 City Average 92.6%

City encourage comml & indl dev thru finl incentives & other

Agree 63.7%

Disagree 20.7%

No Opinion 15.6%

14 City Average 63.5%

City encourage residential dev thru finl incentives & other

Agree 23.6%

Disagree 60.3%

No Opinion 16.0%

8 City Average 44.4%

Adopt policy of more aggressive code enforcement

Agree 56.1%

Disagree 18.1%

No Opinion 25.7%

9 City Average 64.2%

Put more resources into maint. of existing parks

Agree 38.0%

Disagree 25.7%

No Opinion 36.3%

9 City Average 51.7%

Extend trails to other res. areas

Agree 55.7%

Disagree 16.0%

No Opinion 28.3%

No Other Scores

I receive good value for the city taxes I pay

Agree 41.4%

Disagree 34.2%

No Opinion 24.5%

9 City Average 49.5%

Pleased with overall direction city is taking

Agree 61.6%

Disagree 18.1%

No Opinion 20.3%

9 City Average 58.1%

Have a good understanding as to how to express my opinions & concerns to the City

Agree 59.9%

Disagree 24.5%

No Opinion 15.6 %

No Other Scores

The city welcomes citizen involvement

Agree 59.9%

Disagree 13.1%

No Opinion 27.0%

No Other Scores

Mayor/Council meet the expectations of the citizens

Agree 42.2%

Disagree 14.3%

No Opinion 43.5%

14 City Average 45.1%

Quality of service

Ambulance

Very Satisfied	27.0%
Satisfied	29.1%
Not Satisfied	0.6%
Very Dissatisfied	0.0%
Unsure/No Opinion	43.0%

No Other Scores

Animal Control

Very Satisfied 8.4%

Satisfied 36.3%

Not Satisfied 8.9%

Very Dissatisfied 3.0%

Unsure/No Opinion 43.5%

9 City Average Dissatisfied 19.3%

Bondurant Dissatisfied 11.9%

Building Inspection

Very Satisfied 6.3%

Satisfied 38.0%

Not Satisfied 5.9%

Very Dissatisfied 2.5%

Unsure/No Opinion 47.3%

13 City Average Dissatisfied 11.3%

Bondurant Dissatisfied 8.4%

Code Enforcement

Very Satisfied	5.9%
Satisfied	35.4%
Not Satisfied	11.8%
Very Dissatisfied	2.5%
Unsure/No Opinion	44.4%

13 City Average Dissatisfied	18.6%
Bondurant Dissatisfied	14.3%

Economic Development

Very Satisfied	5.9%
Satisfied	39.2%
Not Satisfied	20.3%
Very Dissatisfied	7.2%
Unsure/No Opinion	27.4%

No Other Scores

Fire Department

Very Satisfied	35.4%
Satisfied	40.1%
Not Satisfied	1.7%
Very Dissatisfied	0.0%
Unsure/No Opinion	22.8%

14 City Average Dissatisfied	2.2%
Bondurant Dissatisfied	1.7%

Library

Very Satisfied	36.7%
Satisfied	41.8%
Not Satisfied	3.4%
Very Dissatisfied	0.4%
Unsure/No Opinion	17.7%

14 City Average Dissatisfied	4.9%
Bondurant Dissatisfied	3.8%

Parks

Very Satisfied	19.0%
Satisfied	55.3%
Not Satisfied	11.8%
Very Dissatisfied	1.3%
Unsure/No Opinion	12.7%

14 City Average Dissatisfied	7.9%
Bondurant Dissatisfied	13.1%

Recreation Programs

Very Satisfied	12.2%
Satisfied	43.9%
Not Satisfied	12.2%
Very Dissatisfied	3.4%
Unsure/No Opinion	28.3%

No Other Scores

Planning and Zoning

Very Satisfied 11.0%

Satisfied 35.0%

Not Satisfied 11.4%

Very Dissatisfied 4.6%

Unsure/No Opinion 38.0%

12 City Average Dissatisfied 13.3%

Bondurant Dissatisfied 16%

Sanitary Sewer

Very Satisfied	12.2%
Satisfied	49.8%
Not Satisfied	9.3%
Very Dissatisfied	1.3%
Unsure/No Opinion	27.4%

14 City Average Dissatisfied	10.3%
Bondurant Dissatisfied	10.6%

Snow Removal

Very Satisfied	12.2%
Satisfied	47.3%
Not Satisfied	18.1%
Very Dissatisfied	10.1%
Unsure/No Opinion	12.2%

14 City Average Dissatisfied	17%
Bondurant Dissatisfied	28.2%

Street Repair

Very Satisfied	8.4%
Satisfied	41.4%
Not Satisfied	21.5%
Very Dissatisfied	8.0%
Unsure/No Opinion	20.3%

14 City Average Dissatisfied	36.1%
Bondurant Dissatisfied	29.5%

Stormwater/Drainage

Very Satisfied 8.9%

Satisfied 53.2%

Not Satisfied 11.0%

Very Dissatisfied 5.1%

Unsure/No Opinion 21.9%

14 City Average Dissatisfied 19.9%

Bondurant Dissatisfied 16.1%

Water Service

Very Satisfied	15.1%
Satisfied	60.3%
Not Satisfied	9.7%
Very Dissatisfied	3.0%
Unsure/No Opinion	11.4%

12 City Average Dissatisfied	10.7%
Bondurant Dissatisfied	12.7%

Yard Waste

Very Satisfied	15.2%
Satisfied	51.5%
Not Satisfied	10.1%
Very Dissatisfied	2.5%
Unsure/No Opinion	20.7%

No Other Scores

City Website

Very Satisfied	11.8%
Satisfied	52.3%
Not Satisfied	9.3%
Very Dissatisfied	1.3%
Unsure/No Opinion	25.3%

No Other Scores

Overall City Services and Administration

Very Satisfied	13.1%
Satisfied	54.9%
Not Satisfied	8.9%
Very Dissatisfied	3.0%
Unsure/No Opinion	20.3%

No Other Scores

Capital Improvement Priorities

Street Improvements: Residential Streets

High	24.5%
Medium	44.7%
Low	17.7%
Do Not Fund	0.8%
No Opinion	12.2%

Street Improvements: Major Streets

High	32.5%
Medium	40.5%
Low	15.2%
Do Not Fund	1.3%
No Opinion	10.5%

Sanitary Sewer Improvements

High	21.5%
Medium	38.8%
Low	19.0%
Do Not Fund	1.7%
No Opinion	19.0%

Storm Water Drainage Improvements

High	24.5%
Medium	36.3%
Low	20.3%
Do Not Fund	1.7%
No Opinion	17.3%

Water Main Improvements

High	15.2%
Medium	44.3%
Low	19.0%
Do Not Fund	1.3%
No Opinion	20.3%

Sidewalk Repairs

High	21.5%
Medium	38.0%
Low	28.7%
Do Not Fund	2.5%
No Opinion	9.3%

New Sidewalk Construction

High	21.1%
Medium	43.9%
Low	21.1%
Do Not Fund	3.0 %
No Opinion	11.0%

Improvements to Existing Parks

High	13.5%
Medium	44.3%
Low	32.1%
Do Not Fund	3.0%
No Opinion	7.0%

Hiking/Biking Trails

High	20.3%
Medium	29.1%
Low	34.6%
Do Not Fund	8.9%
No Opinion	7.2%

Downtown Development

High	38.8%	> 74.7%
Medium	35.9%	
Low	13.9%	
Do Not Fund	5.1%	
No Opinion	6.3%	

Bondurant Rec/Sports Complex Improvements

High	23.2%
Medium	41.4%
Low	18.6%
Do Not Fund	3.8%
No Opinion	13.1%

Lake Petocka Improvements

High	17.7%
Medium	38.4%
Low	27.8%
Do Not Fund	4.2%
No Opinion	11.8 %

Bondurant Capital Improvements High Priorities Citizen Survey August 2016

● Downtown Development	38.8%
● Improvements to Major Streets	32.5%
● Storm Water Drainage	24.5%
● Improvements to Residential Streets	24.5%
● BRSC Improvements	23.2%
● Sidewalk Repairs	21.5%
● Sanitary Sewer Improvements	21.5%
● New Sidewalk Construction	21.1%
● Hiking/Biking Trails	20.3%
● Lake Petocka Improvements	17.7%
● Water Main Improvements	15.2%
● Improvements to Existing Parks	13.5%

Open-ended questions

Like Most – 5% or More

Size/small town atm.	47.3%	1
Schools	21.1%	2
Loc./conv. To larger city, empl. shpg	19.8%	3
Friendly/nice/ caring people	20.1%	4
	13.4%	

Like Most – 5% or More

Safety/ low crime rate	11.4%	5
Quiet	10.5%	6
Trails	6.8%	7

Like Least – 5% or more

Growth & dev. too much/too fast	18.1%	1
Shpg oppties limited	12.2%	2
Prop. taxes high	9.3%	3
Tax abatements	7.6%	4
Restaurants - lack	5.1%	5

Highest Priority Needs – 5% or more

Comm dev/ more shpg oppties	16.9%	1
Ec. Dev./ jobs Industries	15.2%	2
St. maint/ repair	9.7%	3
Schools/keep up w growth	9.3%	4

City services to reduce or eliminate

Tax abatement 3.8%

(everything else
<2%)

City services to provide – not currently available

Police Dept	6.3%
Rec/ Fitness Ctr	3.0%
Swim Pool/Aq. Ctr	3.0%

(everything else
<3%)

Demographic Information

Where Live

East of 65	12.2%
West of 65, E/o Lincoln	15.6%
West of Lincoln, s.o Downtown	12.7%
North of DT, E/o Grant	9.3%

Where Live

North of Middle/Elem Schools, W/o Grant	31.6%
Wolf Creek Subdiv	7.2%
No Answer/Don't Know/Other	11.4%

Gender

Male 46.0%

Female 51.5%

No Answer 2.5%

Age

18 – 24	1.3%
25 – 34	27.8%
35 – 44	28.3%
45 - 54	19.4%
55- 64	7.6%
65 +	13.1%
No Answer	2.5%

Years Lived in Bondurant

0 – 2	22.4%
3 - 5	13.5%
6 – 10	21.9%
11 - 20	19.4%
20 +	19.0%
No Answer	3.8%

Moved to Bondurant from:

Des Moines.	21.5%
Polk Co.	33.3%
Elsewhere IA	25.3%
Outside IA	6.3%
Always Bon.	4.2%
No Answer	9.3%

Where Employed

Bondurant	11.0%
Des Moines	35.0%
Polk Co.	24.9%
Outside Pol Co	6.8%
Student	0.4%
U/E	1.7%
Retired	11.0%
Other/No Ans.	9.3%

Internet access

Home and/or Work 89.5%

No Internet Access 4.2%

No Answer 6.3%

Interested in news about Bondurant city govt

Yes 73.0%

No 21.1%

No Answer 5.9%

How well informed do you feel about Bondurant city govt?

Well informed	22.4%
Neither well nor poorly informed	55.3%
Poorly informed	15.2%
No Answer	7.2%

News about Bondurant

Bondurant Living	67.5%
Convs w family/ friends	49.4%
Social media	48.9%
City Newsltr	38.0%
City Website	32.1%

News about Bondurant

DM Register	13.9%
TV news	11.8%
Contacting city officials	6.3%
Radio news	5.9%
City mtgs	4.6%